



DIRECTORY OF SERVICES

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Health Commissioner

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INDEX

Health Services for Infants/Children Page

Caring for 2	1
Child Car Seats (See <i>Injury Prevention</i>)	1
Community Outreach Assistance Team (COAT)	1
Dental Clinic	1
Healthy Children, Healthy Weights	1
Immunization Program (childhood shots)	1
Injury Prevention	1
Lead Poisoning Prevention/ Testing	2
Newborn Home Visiting	2
Primary Health Care - Columbus Neighborhood Health Centers (CNHC)	2
Project L.O.V.E. – Vaccine Promotion	2
WIC (Women, Infants & Children nutrition)	2

Health Services for Adults

Alcohol & Drug Abuse Treatment & Education	3
Caring for 2	1
Community Outreach Assistance Team (COAT)	1
Dental Clinic	1
Immunization Program (adult shots)	1
Free Clinic - Sick Visit Care	3
Pregnancy Care (See <i>Women's Health</i>)	4
Pregnancy Support Program (See COAT)	1
Primary Health Care - Columbus Neighborhood Health Centers (CNHC)	2
Sexual Health Clinic (sexually transmitted diseases, HIV/ AIDS)	3
Tuberculosis (TB Clinic)	3
WIC (Women, Infants & Children nutrition)	2
Women's Health Services	4

Language Interpretation Services are available with all Health Services. See Health Department staff for assistance.

Waxaad heli kartaa in lagaaga tarjumo adeegyada caafimaadka oo dhan; arag qof u shaqeeya Waaxda Caafimaadka si uu arrintaa kaaga caawiyo.

Servicios de interpretacion son disponibles con los Servicios de Salud. Vea a un empleado del Departamento de Salud para asistencia.

Other Services Page

Animal Bites / Rabies Control	4
Assessment & Surveillance	4
Birth & Death Certificates	4
Body Art Licensing	4
Chemical & Physical Hazards	4
Child Fatality Review Team	4
Columbus Metropolitan Medical Response System (CMMRS)	5
Communicable Disease Reporting System (CDRS)	5
Communicable Disease Surveillance & Control	5
Community Right-to-Know Hotline	5
Creating Healthy Communities Network	5
Emergency Preparedness	5
Employee Assistance Program (City Employees)	5
Food Protection and Licensing	5
Foodborne Illness Reporting	6
Health Communications & Public Affairs	6
Health Planning	6
Healthy Homes Program	6
Healthy Neighborhoods Office	6
Healthy Places Program	6
Healthy Schools Program	6
Human Resources	6
Institute for Active Living	7
Manufactured Homes Parks/ Mobile Homes	7
Minority Health	7
Mosquito & Insect Control	7
Neighborhood Services - Social Work	7
Pool Licensing and Inspection (See <i>Water</i>)	8
Public Health Standards	7
Safe Communities Project	7
Smokefree Indoor Air Program	8
Water Protection	8

Information Line & Programs Not Listed	8
Directions to Columbus Public Health	8

Notes

- All area codes 614, unless otherwise noted.
- The City of Columbus is an Equal Opportunity Provider of Services/EEO Employer.
- More information available at www.publichealth.columbus.gov or call 311.

*****Clinic hours and department hours are subject to change. Please call ahead.
Department closed for city holidays and other selected dates.****

HEALTH SERVICES FOR INFANTS & CHILDREN

Caring for 2

Provides in-home visiting nursing and social services for pregnant and parenting African-American women and their infants in South Linden, Near East, and Near South. Services are at no cost.

Phone: 645-7068

Hours: 8:00am - 5:00pm, Monday – Friday

Community Outreach Assistance Team (COAT)

Provide health education and social services for pregnant women and their infants. Services include pregnancy testing, outreach, home visits, linkage to prenatal care, pediatric and primary care, linkage and referral to social services, assistance with obtaining Medicaid and access to health information. Services are available at no cost.

Phone: 645-7068

Hours: 8:00am - 5:00pm, Monday - Friday or by appointment

Dental Clinic

Affordable basic dental care for residents of Franklin County. By appointment only, sliding fee scale available; and Medicaid and dental insurance accepted. School-based dental sealant program.

Phone: 645-7487

Hours: 8:00am - 4:00pm*, Monday - Thursday

8:00am - 3:00pm Friday *closed: 11:30am - 1:00pm

Healthy Children, Healthy Weights

Healthy Children, Healthy Weights is an obesity prevention program that focuses on improving nutrition and physical activity for children ages 0-5 years in early learning centers and at home. Healthy Children, Healthy Weights primarily works with child care centers in the Columbus area.

Phone: 645-7520

Hours: 8:30am - 5:00pm, Monday - Friday

Immunization Program (Shots)

Provides immunizations for children and Tdap and influenza (flu) for adults. Children under the age of 19 years will receive required immunization. Medicaid, Caresource, Molina, and United HealthCare insurance is accepted; no child will be turned away due to inability to pay. Detailed cost information available at www.publichealth.columbus.gov, go to "Immunization Program." No appointment needed, walk-in services during the listed hours. The clinic may stop taking patients before the posted time if the clinic is very busy. Immunization events are also held throughout the community (hours and locations vary for events).

Main Walk-in Clinic at Columbus Public Health, 240 Parsons Avenue, Columbus, OH 43215

Phone: 645-7945

Hours: 8:00am - 4:15pm, Monday, Thursday, Friday

11:00am - 6:15pm, Tuesday

CLOSED --- Wednesday

8:00am – noon, 2nd Saturday each month

Worthington United Methodist Church Walk-in Clinic at 600 High Street, Worthington, OH 43085

Hours: 1:00pm-4:00pm, 3rd Tuesday each month

Injury Prevention Program (Child Car Seats)

Provides information and services to reduce childhood injuries including: car seat safety checks, low cost car seats for children up to 100 pounds for qualifying families; home childcare safety inspections; and bike helmets. Lead agency for Safe Kids Central Ohio Coalition. To see if you qualify for a low cost car seat, call the Injury Prevention Hotline.

Phone: 645-6138

Hours: 8:00am - 4:30pm, Monday - Friday

645-7748 – 24-hour Hotline (recording - leave message)

HEALTH SERVICES FOR CHILDREN, CONTINUED

Lead Poisoning Prevention Program

Works within the Healthy Homes Program to provide in-home assessments of lead poison sources and other home hazards. Blood lead tests are available for children age six months to six years by appointment or at one of our lead screening clinics (2nd Thursday 8-11 am and 3rd Thursday 3-7pm of each month). Licensed environmental sanitarians and nurses are available for consultation by leaving a message on the 24-hour line or email health@columbus.gov.

Phone: 724-6000

Hours: 7:45am - 4:45pm, Monday - Friday

Newborn Home Visiting

Public health nurses provide home visiting services to mothers and infants based on referrals from area hospitals. Registered nurses provide: physical assessments for mom and baby; developmental assessments on infant; education on child and pregnancy related topics; linkage to primary health care and other needed community services.

Phone: 645-8323

Hours: by appointment

Primary Health Care – Columbus Neighborhood Health Centers (CNHC)

Primary health care for all ages, at five neighborhood locations. Provides lab work, nutritional counseling, EKG and family planning services. Alcoholism counseling available through referrals. Perinatal services available at all locations. Pharmacy program for ongoing clients. Appointments needed. Sliding fee scale. Medicare, Medicaid and insurance accepted. Dental and vision services at East Central and Westside.

Phone: 645-5500 - Administrative Office

Neighborhood Health Centers Locations:

East Central Health Center	1180 E Main St	645-5535
	Eye Care (same address)	645-5540
Westside Health and Wellness Center	2300 W Broad St.....	645-2300
John R. Maloney South Side Health Center	3781 S. High St.....	645-3163
St. Stephen's Health Center	1500 E 17th Ave.....	645-2700
Columbus Northeast Center	3433 Agler Rd., Suite 2800.....	645-1600

Project LOVE (Love our Kids Vaccinate Early)

A community partnership between Columbus Public Health, Franklin County Board of Health, Franklin County Commissioners, Central Ohio area hospitals, faith-based organizations and local businesses, working to assure that all Franklin County children are vaccinated by age 2. Adult services related to Hepatitis Prevention also available. More information at www.project-love.org.

Director's Office Phone: 645-6522

Hours: 8:00am - 5:00pm, Monday - Friday

Administrative Offices Phone: 645-6835

WIC (Women, Infants and Children Program)

Nutrition education and supplemental food program for pregnant and breastfeeding women, infants and children up to the age of 5 years. Individuals who meet the WIC eligibility criteria will receive:

- Vouchers to be redeemed at local grocery stores for nutritious foods
- Nutrition assessment, counseling, and education
- Breastfeeding education, counseling, and support, as well as breast pumps as needed for work or school. Infant formula is provided for infants not breastfed.

Phone: 645-7280

**Hours: 7:45am - 5:00pm, Monday/Wednesday/Thursday
9:45am - 7:00pm, Tuesday
7:45am - 11:30am, Friday**

Locations: *There are 17 WIC locations in Franklin County. Call for an appointment and nearest location.*

HEALTH SERVICES FOR ADULTS

Alcohol and Drug Abuse Program

Provides alcohol and other drug abuse prevention, intervention and outpatient treatment services. Services are offered both day and evenings and include: gender specific outpatient and intensive outpatient treatment for men and women; specialty services for Hispanic men and Africentric focused men's treatment; alcohol/drug and HIV outreach, education, and testing; support and education for children impacted by alcohol and other drug abuse; alcohol/drug education for adults who do not need treatment; technical assistance for community prevention. Sliding fee scale and Medicaid for outpatient treatment services.

Phone: 645-7306

Hours: 9:00am - 5:00pm, Monday, Friday

9:00am - 9:00pm, Tuesday - Thursday

YES Program - Support and education for children ages 5-13 affected by parental substance abuse

Phone: 645-6256

Free Clinic - Sick Visit Care

Columbus Public Health serves as home to a weekly primary care free clinic provided by volunteer physicians with the **Columbus Medical Association**. Care is provided on a walk-in basis; specialty care by referral. Monday evenings only. Greeting and sign-in starts at 4:30 pm.

Phone: 240-7430

Hours: Sign-in begins at 4:30pm, Mondays only*

**No clinic when Columbus Public Health building is closed.*

Sexual Health Clinic (HIV/AIDS and other sexually transmitted diseases)

Information, confidential diagnosis, and treatment for sexually transmitted diseases (STDs). Referrals to other community resources. Fees for services apply. The following insurance cards are currently accepted and must be presented at time of service: Medicare (Part B), Medicaid, CareSource, UnitedHealthcare, and Molina Healthcare. Fees for non-insured clients based on a sliding fee scale. ID required. No appointment needed. This is a walk in clinic. When all daily patient slots are full, we may not be able to accept more patients for that day. *Other HIV testing sites are held in the community, hours vary, call for locations and times.*

Phone: 645-7772

Hours: 7:00am - 3:30pm, Monday, Thursday, Friday

9:30am - 6:00 pm, Tuesday

7:00am - 10:30am, Wednesday

Tuberculosis - Ben Franklin TB Control Program

Provides services for screening, disease control and treatment, education, and leadership/guidance for Columbus and Franklin County residents who have Active TB and their close contacts, and Immigrant and Refugee Arrivals with a TB Status of Class A, Class B1, or Class B2 (with associated paperwork). Services include: Tuberculin Skin Tests, Interferon gamma release assay (IGRA) – TB Blood tests, referrals for x-rays, contact investigations and follow-up, direct observational therapy, and community education and outreach. Fee for services apply. Medicare, Medicaid, Medicaid Managed Care Plans, and some third party insurances accepted. Fees for non-insured clients based on a sliding fee scale.

Phone: 645-2199

Hours for TB Screening Walk-in Clinic

8:00am - 3:30pm, Monday, Tuesday

8:00am - 11:30am, Wednesday, Thursday

Friday – by appointment only

Medications to treat *latent TB infection* are scheduled by appointment. Medications to treat *active TB disease* are administered through the Direct Observed Therapy / Outreach Program.

HEALTH SERVICES FOR ADULTS, CONTINUED

Women's Health Services

Provides comprehensive pregnancy services and well-women's health care. Services provided by physicians, nurse practitioners, public health nurses, social workers, nurse midwives, and outreach workers. Nutrition counseling provided by public health nurses and referrals to WIC nutritionists. Services include pregnancy care, annual physical exams and limited problem visits, lab tests, screening for breast and cervical cancers, screening and treatment for sexually-transmitted infections, and family planning. Breastfeeding support, smoking cessation counseling and referrals, and help with enrollment into WIC offered. Appointments are required, except for pregnancy tests provided on a walk-in basis. Medicaid/CareSource/Molina/United Health Care and cash are accepted. Fees for non-insured clients based on a sliding fee scale.

Phone: 645-1850
645-6424

Pregnancy Test Walk-in Hours:

8:00am - 4:00pm (closed 11am - 1pm), **Monday, Thursday**
10:00am - 6:00pm (closed 1:45pm - 3pm), **Tuesday**
8:00am - 11:00am, **Wednesday, Friday**

OTHER SERVICES

Animal Bites, Dangerous Animals, Rabies Control

Responds to animal bite complaints; provides information on rabies immunizations; conducts rabies vaccine clinics for cats, dogs and ferrets.

Phone: 645-6134

Hours: 8:00am - 4:00pm, Monday - Friday

Assessment and Surveillance

Epidemiologists provide a variety of community health status information and assessments (e.g., mortality, health behavior, injury, etc.)

Phone: 645-6252

Hours: 8:30am - 5:00pm, Monday - Friday

Birth and Death Certificates (Vital Statistics)

Registers and issues certified copies of Franklin County birth and death certificates dating back to 1908. There is a \$25 fee for each certified copy. Same-day service hours 8:00am – 12:00pm except Wednesdays 9:00am-12:00pm. Service also available by telephone or fax with a debit / credit card (additional cost). Mail requests take 7-14 days. Newborn certificates take 8-10 weeks. Application forms available online: www.publichealth.columbus.gov.

Phone: 645-7331

Hours: 8:00am - 4:15pm*, Monday - Friday

Body Art Licensing

Inspection and licensing of tattoo and body piercing establishments.

Phone: 645-7005

Hours: 8:00am - 4:30am, Monday - Friday

Chemical and Physical Hazards

Investigates and provides advice on hazardous waste and infectious waste management issues. The program, in conjunction with local emergency agencies and industries, functions as the planning group for chemical emergency preparedness for Franklin County.

Phone: 645-7005

Hours: 7:45am - 4:45pm, Monday - Friday

Child Fatality Review Team

Columbus Public Health provides leadership to a multi-agency team reviewing deaths of children up to age 17 in order to understand why children die and to develop effective strategies to reduce or stop preventable child deaths in Franklin County.

Phone: 645-1667

Hours: 8:00am - 5:00pm, Tuesday/Thursday/Friday

OTHER SERVICES, CONTINUED

Columbus Metropolitan Medical Response System (CMMRS)

Columbus Public Health is the lead agency for the CMMRS to plan for medical emergencies involving chemical, biological, radiological, nuclear and explosive events. The CMMRS has representation from law enforcement, fire, public health, hospitals, schools, American Red Cross, mental health, coroner and other emergency management agencies.

Phone: 645-6736 / 645-7089

Hours: 8:00am - 5:00pm, Monday - Friday

Communicable Disease Reporting System (CDRS)

Health care practitioners and laboratories must report cases of communicable disease to the local health departments according to the Ohio Revised Code 3701. CDRS is a 24-hour phone line for reporting to Columbus Public Health or Franklin County Board of Health, **for health care practitioners and laboratories only**. Providers reporting a Class A-1 disease during evenings, weekends, or holidays, call 645-7417.

Phone: 525-8888 -or- 525-8889 (24 hours) Fax: 525-8890 Emergency On-Call Nurse: 645-7417

Communicable Disease Surveillance and Control

Ensures proper investigation and follow-up of all reported cases of communicable disease, conducts disease surveillance, implements prevention strategy, educates residents, and manages Perinatal Hepatitis B cases. Persons with an emergency who want to speak with a Communicable Disease (CD) nurse may call the nurse line below during regular business hours, or the on-call person during evenings, weekends, and holidays. (The on-call number will allow the caller to be connected to a CD nurse any time of day.)

Phone: 645-1474 (CD Nurse)

Hours: 8:00 am - 4:30 pm, Monday - Friday

Emergency On-Call Nurse: 645-7417

Community Right-to-Know Hotline

Monitors and provides information on chemicals used or stored within Columbus/Franklin County.

Phone: 645-6275

Hours: 7:45am - 4:45pm, Monday - Friday

Creating Healthy Communities Network

Works with community partners to create policies, systems, and environmental changes in the settings of community, schools, worksites, and healthcare related to physical activity, nutrition/food access, and tobacco use prevention. Currently facilitates the Franklin County Physical Activity Plan, Columbus Area Healthy Food Access Committee, and the Franklin County Tobacco Free Collaborative.

Phone: 645-0743

Hours: 8:00am - 5:00pm, Monday - Friday

Emergency Preparedness

Strengthens the Columbus community's ability to prepare for and respond to emergencies. This includes: working with other agencies; developing and practicing plans of action; watching and responding to signs of unusual disease; training staff to protect the health and safety of residents; and providing public information.

Phone: 645-7089

Hours: 8:00am - 5:00pm, Monday - Friday

Employee Assistance Program for Columbus City Employees (EAP)

Provides counseling and information services for City employees and family members experiencing personal and/or job related problems. Provides training and education on a variety of topics.

Phone: 645-6894

Hours: 8:00am - 5:00pm, Monday - Friday

Other times by appointment

Food Protection and Licensing

Responsible for licensing and inspection of food service operations and retail food establishments. Responsible for institutional inspections which include correctional institutions, maternity hospitals and schools.

Phone: 645-8191

Hours: 8:00am - 4:30pm, Monday - Friday

Food-related complaints: 645-3111

OTHER SERVICES, CONTINUED

Foodborne Illness Reporting

A Communicable Disease Prevention Nurse responds to and investigates all foodborne illness complaints from the public. The appropriate investigation is started within 24 hours of getting the complaint. Any food facility licensed by the City of Columbus implicated in the food history as part of the investigation will be referred to our Food Protection Program for inspection.

Phone: 645-1791

Hours: 7:45am - 4:45pm, Monday - Friday

Health Communications and Public Affairs

Provides health information to local media and the public.

Phone: 645-6928

Hours: 7:30am - 4:30pm, Monday - Friday

Health Planning

Provides leadership in identifying key community health issues, health planning, and the development of collaborative health system improvement strategies.

Phone: 645-6189

Hours: 8:00am - 5:00pm, Monday - Friday

Healthy Homes Program

The Healthy Homes Program, working with the US Housing and Urban Development's Office of Healthy Homes and Lead Hazard Control, provides in-home, environmental and medical assessment to protect against home hazards. Focus on mold and other asthma triggers, and lead poisoning prevention. Licensed environmental sanitarians and nurses are available for consultation on week days.

Phone: 645-8191

Hours: 8:00am - 4:30pm, Monday - Friday

Healthy Neighborhoods Office

Building healthy lifestyles in the communities we serve through services such as: providing access to health information; community wellness events; community presentations; and facilitating community health advisory committees which assist neighborhoods in addressing health issues and creating awareness about these issues.

Phone: 645-0732

Hours: 8:00am - 4:30pm, Monday - Friday

Healthy Places Program

Enhancing healthy and active living in Columbus by: 1) policies and practices that reduce negative health impacts from the environment; and 2) creating places that foster physical activity as a part of everyday life. Staff promotes awareness of active living principles, and works with city and community partners to review, revise or develop City of Columbus policies and practices impacting the built environment.

Phone: 645-5318

Hours: 7:00am - 4:00pm, Monday - Friday

Healthy Schools Program

Protects the health and safety of community school children through elimination of hazards in school facilities. Public and private school facilities within Columbus and Worthington school districts inspected twice a year.

Phone: 645-7005

Hours: 8:00am - 4:30pm, Monday - Friday

Human Resources

Responsible for recruiting and supporting Columbus Public Health employees.

Information

Phone: 645-6238

Hours: 7:30am - 4:30pm, Monday - Friday

Employment Verification

Phone: 645-6238

Hours: 8:00am - 5:00pm, Monday - Friday

Civil Service Job Line

Phone: 645-7667

Hours: 24 Hours, Monday - Friday

OTHER SERVICES, CONTINUED

Institute for Active Living

Partners with community organizations and related Columbus Public Health programs to provide access to nutritious food and physical activity in neighborhoods with health disparities. Works to prevent and reduce chronic diseases such as obesity and diabetes. The Foundation for Active Living is a donor-advised fund in the Columbus Foundation that supports the Institute's work.

Phone: 645-4798

Hours: 8:30am – 5:30pm, Monday - Friday

Manufactured Home Parks/Mobile Homes

Licenses and inspects manufactured home parks to insure compliance with State of Ohio regulations.

Phone: 645-8191

Hours: 7:45am - 4:45pm, Monday - Friday

Minority Health

Provides leadership in addressing the health needs of racial and ethnic minorities. Provides community education, faith-based outreach, education and health services, and community facilitation concerning health issues. Coordinates departmental interpretation services and diversity training.

Phone: 645-7335

Hours: 8:00am - 5:00pm, Monday - Friday

Mosquito and Insect Control

Conducts mosquito monitoring and control activities to reduce mosquito-carried diseases such as Saint Louis Encephalitis, LaCross Encephalitis and West Nile Virus. Works to control mosquito populations through spraying, larviciding and removing breeding sites. Conducts tick surveillance to make recommendations for weed control to the Development Department. Provides information and consultation services concerning pesticides and arthropod control.

Phone: 645-8191

Hours: 7:45am - 4:45pm, Monday - Friday

645-3111 for mosquito related complaints

Neighborhood Services

Working in Columbus neighborhoods and Neighborhood Pride Centers along with other City departments and community programs to link residents to available health and community resources. Located at the city's Neighborhood Pride Centers and at other community locations.

Phone: 645-6450

Administration

Hours: 8:00am - 4:00pm, Monday - Friday

724-0100

Community Center East Pride Center

645-0176

Franklinton Pride Center

724-0115

Near East Side Pride Center

724-1900

North Side Pride Center

645-8097

Southside Pride Center

645-6807

Voicemail for non-urgent questions

Public Health Standards

Monitors and documents compliance with state and national public health standards and coordinates the establishment of performance measures for departmental programs. Collects and analyzes survey information related to customer satisfaction with services provided by the health department.

Phone: 645-6751

Hours: 7:45am - 4:45pm, Monday - Friday

Safe Communities Project

Promotes traffic safety through a coalition of partners from law enforcement, health, education, engineering, transportation, and planning, together with community residents. Works to reduce traffic crashes, injuries, and fatalities in Franklin County by focusing on safety belt use, drinking and driving, speeding, pedestrian safety, teen driving, and motorcycle safety.

Phone: 645-6836 or 645-6138

Hours: 8:30am - 4:30pm, Monday – Friday

OTHER SERVICES, CONTINUED

Smokefree Indoor Air Program

Under the State of Ohio SmokeFree Workplace law, Columbus Public Health is responsible as a designated authority for complaint response and enforcement. Violations of the state law in regulated areas can be reported by calling the State of Ohio hotline.

General Information Phone: 645-7005 Hours: 8:00am - 4:30pm, Monday - Friday
Complaint Reporting Hotline Phone: 866-559-OHIO (6446) - 24 hrs./day

Water Protection

Licenses and inspects public swimming pools and spas, spray parks, private water wells, semi-public (small commercial) sewage systems and solid waste facilities for compliance with State of Ohio regulations.

Phone: 645-8191 Hours: 7:45am - 4:45pm, Monday – Friday

INFORMATION LINE AND PROGRAMS NOT LISTED

Phone: 645-7417 (Recorded Message) Hours: 7:45am - 4:45pm, Monday - Friday

Rotary Phone: Stay on the line and your call will be transferred to an operator.

Touch-tone Phone: At any time, you can get information on these programs by pressing matching the number

- 2 Licensing for food, pools or sewage, animal bites; water protection or chemical hazards
- 3 Children school shots, flu shots, shot records, or communicable disease reporting
- 4 Birth or death certificates
- 5 Sexual health services and HIV testing
- 6 WIC - Women, Infants and Children's Supplemental Food Program
- 7 Nursing or home visiting services
- 0 Operator for programs not listed or other information

DIRECTIONS TO COLUMBUS PUBLIC HEALTH

240 Parsons Avenue, Columbus, OH 43215

Phone: 614 / 645-6447

We are located on Parsons Avenue at the corner of E. Main, between Main and E. Broad St, just east of downtown. (Both Main and E. Broad are accessible from I-71 Southbound; only E. Broad Street is accessible from I-71 northbound.)

Parking: Free parking is available behind the building on the upper parking deck. Follow along north side of building to rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to clinic or room.

Traveling from East, West, or South of downtown: I-71 N to E. Broad St; right on Broad (east); right at next light (Parsons Ave.). Go through 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left.

Traveling from North of downtown: I-71 S to E. Broad St.; left onto Broad (east)- turn into far right lane; right at next light (Parsons Ave.). Go through 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left.

Traveling from Columbus Airport: I-670 West to 71S; then take 1st exit - Broad St.; left on Broad (use center lane on exit ramp). Turn right at next light - Parsons Ave. Go through 2 lights (Oak Street & Bryden Rd./Town St.) and enter 2nd drive on the left.

Interactive map at <http://publichealth.columbus.gov/driving-directions.aspx>