



DIRECTORY OF SERVICES

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Health Commissioner

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Language Interpretation Services are available with all Health Services. See Health Department staff for assistance.

Waxaad heli kartaa in lagaaga tarjumo adeegyada caafimaadka oo dhan; arag qof u shaqeeya Waaxda Caafimaadka si uu arrintaa kaaga caawiyo.

Servicios de interpretacion son disponibles con los Servicios de Salud. Vea a un empleado del Departamento de Salud para asistencia.

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The City of Columbus is an Equal Opportunity Provider of Services/EEO Employer

*****Clinic hours and department hours are subject to change. Please call ahead.
Department closed for city holidays and other selected dates.****

HEALTH SERVICES FOR CHILDREN

Dental Clinic

Affordable basic dental care for residents of Franklin County. By appointment only. Sliding fee scale; Medicaid and dental insurance accepted. School-based dental sealant program.

Phone: 645-7487

Hours: 8:00am - 4:30pm, Monday-Friday**

** Closed: 12:00pm - 1:00pm

Free Clinic - Sick Visit Care

Columbus Public Health serves as home to a weekly primary care free clinic provided by volunteer physicians with the **Columbus Medical Association**. Care is provided on a walk-in basis; specialty care by referral.

Monday evenings only. Greeting and sign-in starts at 4:30 p.m.

Phone: 240-7430

Hours: Sign-in begins at 4:30pm, Mondays only*

*No clinic when Columbus Public Health building is closed.

Healthy Children, Healthy Weights

Healthy Children, Healthy Weights is an obesity prevention program that focuses on improving the food and physical activity environments of children ages 0-5 years in early learning centers and at home. Healthy Children, Healthy Weights partners with child care centers in the Columbus area.

Phone: 645-7520

Hours: 8:30-5:00, Monday- Friday

Home Visiting - for Pregnant Women, Mothers, and Children

Public health nurses, social workers, and lay home visitors provide home visiting services to mothers, infants and pregnant women. A provider for **Help Me Grow** - Newborn Home Visiting. Staff provides physical and developmental assessments; education on infant, child and pregnancy related topics; linkage to primary health care and other needed community services; respite care and support.

Phone: 645-8323

Hours: 8:00am - 4:00pm, Monday-Friday

Immunization Program (Childhood and Adult shots)

Provides immunizations for children and adults. Children under the age of 19 years will receive required immunization at a minimal administrative cost. Medicaid, Caresource, Molina, and United HealthCare insurance is accepted; no child will be turned away due to inability to pay. Most adult vaccines are provided for the cost of the vaccine plus an administration and visit fee. (Cost information available at www.publichealth.columbus.gov and click on "Immunizations.") No appointment needed. Community in-services and education are available upon request. Walk-in services are available during the listed hours. The clinic may stop taking patients before the posted time if the clinic is very busy. Immunization events are also held throughout the community (hours and locations vary for events).

Phone: 645-7945

Hours: 8:00am - 4:30pm

11:00am - 6:30pm

CLOSED

8:00am - 4:30pm

8:00am - 4:30pm

8:00am - noon

Monday

Tuesday

Wednesday

Thursday

Friday

2nd Saturday each month

Injury Prevention Program

Provides information and services to reduce childhood injuries including: car seat safety checks, low cost car seats for children up to 80 pounds to qualifying families; home childcare safety inspections; and bike helmets. Lead agency for Safe Kids Central Ohio Coalition. To see if you qualify for a low cost car seat, call the Injury Prevention Hotline.

Phone: 645-6138

Hours: 8:00am - 4:30pm, Monday-Friday

645-7748 – 24-hour Hotline (recording - leave message)

HEALTH SERVICES FOR CHILDREN, CONTINUED

Lead Poisoning Prevention Program

CPH's lead hazard reduction program works within the Healthy Homes Program to provide in-home, environmental and medical assessment to protect against lead poisoning and other home related hazards. Blood lead tests are available by appointment for children age nine months to six years or at one of our lead screening clinics the first Thursday (8-11AM) and second Thursday (3-7PM) of each month. Licensed environmental sanitarians and nurses are available for consultation week days 7:45 AM – 4:45 PM. You may also leave a message on the 24-hour line or email us at health@Columbus.gov.

Phone: 724-6000

Hours: 7:45am - 4:45pm, Monday-Friday

Primary Health Care - Neighborhood Health Centers

Columbus Neighborhood Health Centers, Inc. (CNHC) - 600 W. Spring St.

Primary health care for all ages, at five neighborhood locations. Provides lab work, nutritional counseling, EKG and family planning services. Alcoholism counseling available through referrals. Perinatal services available at all locations. Pharmacy program for ongoing clients. Appointments needed. Sliding fee scale. Medicare, Medicaid and insurance accepted.

Phone: 645-5500 - Administrative Office

Neighborhood Health Centers Locations

East Central Health Center	1180 East Main Street	645-5535
	Eye Care (same address)	645-5540
Hilltop Health Center	2500 Sullivant Avenue	645-2300
John R. Maloney South Side Health Center	3781 S. High St.....	645-3163
St. Stephen's Health Center	1500 East 17th Avenue	645-2700
Columbus Northeast Center	3433 Agler Rd., Suite 2800.....	645-1600

WIC (Women, Infants and Children Program)

Nutrition Education and Supplemental Food Program for pregnant and breastfeeding women, infants and children up to the age of 5 years. Individuals who meet the WIC eligibility criteria will receive:

- Vouchers to be redeemed at local grocery stores for nutritious foods
- Nutrition assessment, counseling, and education
- Breastfeeding education, counseling, and support, as well as breast pumps as needed for work or school. Infant formula is provided for infants not breastfed.

Phone: 645-7280

**Hours: 8:00am - 5:00pm, Monday/Wednesday/Thursday
9:30am - 7:00pm, Tuesday
8:00am - 11:30am, Friday**

Locations: There are nineteen(19)WIC locations in Franklin County. Call for an appointment and nearest location.

HEALTH SERVICES FOR ADULTS

Alcohol and Drug Abuse Program

Provides alcohol and other drug abuse prevention, intervention and outpatient treatment services. Services include: specialized outpatient treatment for all men, women, and one specifically for African- American men; alcohol/drug and HIV outreach, education, and testing; support and education for children impacted by alcohol and other drug abuse; alcohol/drug education for adults who do not need treatment; technical assistance for community prevention. Sliding fee scale and Medicaid for outpatient treatment services.

Phone: 645-7306

**Hours: 7:45am - 9:00pm, Monday - Thursday
7:45am - 4:45pm, Friday
8:30am - 12:00pm, Saturday**

YES Program - Support and education for children ages 5-13 affected by parental substance abuse

Phone: 645-6256

HEALTH SERVICES FOR ADULTS, CONTINUED

Community Outreach Assistance Team (COAT)

Free programs providing coordination of health & social services for pregnant women and their infants. Services include mobile pregnancy testing, outreach, home visits, linkage to prenatal, pediatric and primary care, linkage and referral to social services, assistance with obtaining Medicaid and access to health information.

Phone: 645-7068

Hours: 8:00am - 4:30pm, Monday-Friday

Sexual Health Clinic (HIV/AIDS and other sexually transmitted diseases)

Information, confidential diagnosis, and treatment for sexually transmitted diseases (STDs). Referrals to other community resources. Fees for services apply. The following insurance cards are currently accepted and must be presented at time of service: Medicare (Part B), Medicaid, CareSource, UnitedHealthcare, and Molina Healthcare. Fees for non-insured clients based on a sliding fee scale. ID required. No appointment needed. This is a walk in clinic. When all daily patient slots are full, we may not be able to accept more patients for that day.

Phone: 645-7772

**Hours: 7:00am - 3:30pm
9:30am - 6:00 pm
7:00am - 10:30 am
7:00am - 3:30 pm
7:00am - 3:30 pm**

**Monday
Tuesday
Wednesday
Thursday
Friday**

Note: Other HIV testing sites are held in the community. Hours vary. Call for locations and times.

Tuberculosis - Ben Franklin TB Control Program

Provides services for screening, disease control and treatment, education, and leadership/guidance for Columbus and Franklin County residents. Services include: Tuberculin Skin Tests, QuantiFERON TB-Gold Blood Tests, referrals for x-rays, contact investigations and follow-up, direct observational therapy, and community education and outreach. Fee for services apply. Medicare, Medicaid, Medicaid Managed Care Plans, and some third party insurances accepted. Fees for non-insured clients based on a sliding fee scale.

Phone: 645-2199

Walk-in Clinic for TB Skin Testing Hours:

Monday - 8:00am - 3:30pm

Tuesday - 8:00am - 3:30 pm

Chest X-ray Referrals also available during above clinic hours, as well as:

Wednesday - 8:00am - 11:30am

Thursday - 8:00am - 11:30am

Friday - 8:00am - 3:30pm

Medications to treat *latent TB infection* are scheduled by appointment. Medications to treat *active TB disease* are administered through the Direct Observed Therapy / Outreach Program.

HEALTH SERVICES FOR ADULTS, CONTINUED

Women's Health Services

Provides comprehensive pregnancy care services and well-women's health care. Services provided by physicians, nurse practitioners, public health nurses, social workers, nutritionists and outreach workers. Services include prenatal care, physical exams, lab tests, screening for breast and cervical cancers, treatment for sexually-transmitted infections, and family planning. Ancillary services include breastfeeding support, smoking cessation treatment, and enrollment into WIC. Appointments are required. Pregnancy tests provided on a walk-in basis. Medicaid/CareSource and other Medicaid HMO insurance accepted. Sliding fee scale for uninsured clients.

Hours: Monday/Thursday/Friday - 8:00am - 4:30pm Closed: 11:45am - 1:00pm for lunch
Tuesday - 10:00am - 6:30pm Closed: 2:00pm - 3:00pm for lunch
Wednesday - 8:00am - 12:00 noon

Clinic Locations

East Clinic - 240 Parsons Ave
Phone: 645-6424 **Hours: See above hours**
645-1854

North Clinic - 1390 Cleveland Ave, Suite 203
Phone: 645-1968 **Hours: See above hours**

OTHER SERVICES

Animal Bites, Dangerous Animals, Rabies Control

Responds to animal bite complaints and provides information on rabies immunizations and vaccine clinics.
Phone: 645-6134 **Hours: 8:00am - 4:30pm, Monday-Friday**

Assessment and Surveillance

Epidemiologists provide a variety of community health status information and assessments (e.g., mortality, health behavior, injury, etc.)
Phone: 645-6252 **Hours: 7:45am - 4:30pm, Monday-Friday**

Birth and Death Certificates (Vital Statistics)

Registers and issues certified copies of Franklin County birth and death certificates dating back to 1908. There is a fee for each certified copy. Same-day service is temporarily suspended. Service also available by telephone or fax with a debit / credit card (additional cost). Mail requests take 12-14 days. Newborn certificates take 8-10 weeks. Application form available online: www.publichealth.columbus.org.

Phone: 645-7331 **Hours: 8:00am - 4:30pm*, Monday/Tuesday/Thursday/Friday**
9:00am - 4:30pm*, Wednesday
**Death certificate area closes @ 4:15 pm*

Cardiovascular Health

Provides education about the risk factors of heart disease (physical activity, poor nutrition, diabetes, high cholesterol, high blood pressure, and tobacco use), makes referrals, initiates community partnerships, and facilitates environmental and policy changes in communities, schools, worksites, and health care settings.

Phone: 645-0743 **Hours: 7:45am - 4:45pm, Monday-Friday**

Chemical and Physical Hazards

Investigates and provides advice on hazardous waste and infectious waste management issues. The program, in conjunction with local emergency agencies and industries, functions as the planning group for chemical emergency preparedness for Franklin County.

Phone: 645-6275 **Hours: 7:45am - 4:45pm, Monday-Friday**

OTHER SERVICES, CONTINUED

Child Fatality Review Team

Columbus Public Health provides leadership to a multi-agency team reviewing deaths of children up to age 18 in order to understand why children die and to devise effective strategies to reduce or eliminate preventable child deaths in Franklin County.

Phone: 645-1667

Hours: 8:30am - 4:30pm, Monday-Friday

Columbus Metropolitan Medical Response System (CMMRS)

Columbus Public Health is the lead agency for the CMMRS to plan for medical emergencies involving chemical, biological, radiological, nuclear and explosive events. The CMMRS has representation from law enforcement, fire, public health, hospitals, schools, American Red Cross, mental health, coroner and other emergency management agencies.

Phone: 645-6736 / 645-7089

Hours: 8:00am - 5:00pm, Monday - Friday

Communicable Disease Reporting System (CDRS)

It is the responsibility of the health care practitioners and laboratories to report cases of communicable disease to the local health departments as stated by the Ohio Revised Code 3701. Columbus Public Health and Franklin County Board of Health have joined forces to make reporting of these diseases and other conditions easier and more convenient. **This service is for health care practitioners and laboratories only.** The CDRS phone line is available 24 hours a day for regular communicable disease reporting. Health Care Providers who want to report a Class A-1 disease during evenings, weekends, or holidays, call 645-7417.

Phone: 719-8888 -or- 719-8889 (24 hours)

Fax: 719-8890

Emergency On-Call Nurse: 645-7417

Communicable Disease Surveillance and Control

Ensures proper investigation and follow-up of all reported cases of communicable disease, conducts communicable disease surveillance, implements prevention strategy, educates residents about communicable disease, and manages Perinatal Hepatitis B cases.

Persons with an emergency who want to speak with a Communicable Disease (CD) nurse may call the nurse line below during regular business hours, or the on-call person during evenings, weekends, and holidays. (The on-call number will allow the caller to be connected to a CD nurse any time of day.)

Phone: 645-1474 (CD Nurse)

Hours: 8:00 am - 4:30 pm, Monday - Friday

Emergency On-Call Nurse: 645-7417

Community Right-to-Know Hotline

Monitors and provides information on chemicals used or stored within Columbus/Franklin County.

Phone: 645-6672/ 645-6275

Hours: 7:45am - 4:45pm, Monday-Friday

Emergency Preparedness

Strengthens the Columbus community's ability to prepare for and respond to emergencies. This includes: working with other agencies, developing and practicing plans of action, watching and responding to signs of unusual disease, training staff to take action to protect the health and safety of Columbus residents, and providing the public with information on how to prepare and respond in an emergency.

Phone: 645-7089

Hours: 8:00am - 5:00pm, Monday - Friday

Food Safety and Licensing

Responsible for licensing and inspection of food service operations and retail food establishments.

Responsible for institutional inspections which include correctional institutions, maternity hospitals and schools.

Inspections/Complaints

Phone: 645-8191

Hours: 7:45am - 4:45pm, Monday-Friday

Plan Review

Phone: 645-6191

Hours: 7:45am - 4:45pm, Monday-Friday

License Fees/Payments

Phone: 645-7538

Hours: 7:30am - 4:45pm, Monday-Friday

OTHER SERVICES, CONTINUED

Foodborne Illness Reporting

The Primary Nurse Investigator, a member of the Communicable Disease Prevention Team, responds to and investigates all foodborne illness complaints from the public. Within 24 hrs. of complaint, appropriate investigation is initiated. Any food facility licensed by the City of Columbus implicated in the food history as part of the investigation will be referred to our Food Safety Program for inspection.

Phone: 645-1791

Health Planning

Provides leadership in identifying key community health issues, health planning, and the development of collaborative health system improvement strategies.

Phone: 645-6189

Hours: 7:30am -4:30pm, Monday - Friday

Healthy Homes Program

The Healthy Homes Program, in concert with the US Housing and Urban Development's Office of Healthy Homes and Lead Hazard Control, provides in-home, environmental and medical assessment to protect against home related hazards, focusing on mold and other asthma triggers, and lead poisoning prevention. Licensed environmental sanitarians and nurses are available for consultation on week days.

Phone: 645-6226

Hours: 7:45am - 4:45pm, Monday-Friday

Healthy Neighborhoods Office

Healthy Neighborhoods Office is dedicated to building healthy lifestyles in the communities we serve through services such as providing access to health information, community wellness events, community presentations, and facilitating community health advisory committees which assist neighborhoods in addressing health issues and create awareness about these issues.

Phone: 645-0732

Hours: 8:00am – 5:00pm, Monday-Friday

Healthy Places Program

The mission of the Healthy Places program is to enhance healthy and active living by 1) establishing development policies and practices that reduce negative health impacts, and by 2) creating places that foster physical activity as a part of everyday life. To accomplish this, program staff promotes awareness of active living principles, and works with city partners and community interests to review, revise or develop City of Columbus policies and practices impacting the built environment.

Phone: 645-5318

Hours: 8:00am – 5:00pm, Monday-Friday

Healthy Schools Program

The mission of the Healthy Schools Program is to protect the health and safety of community school children through elimination of hazards in school facilities. Public and private school facilities within the Columbus and Worthington school districts are inspected twice a year.

Phone: 645-7005

Hours: 7:45am - 4:45pm, Monday-Friday

Manufactured Home Parks/Mobile Homes

Provides for the licensing and inspection of manufactured home parks to insure compliance with State of Ohio regulations.

Phone: 645-6197

Hours: 7:00am - 3:30pm, Monday-Friday

Minority Health

Provides leadership in addressing the health needs of racial and ethnic minorities. Provides community education, faith-based outreach, education and health services, and community facilitation concerning health issues. Coordinates departmental interpretation services and diversity training.

Phone: 645-6450

Hours: 8:00am - 5:00pm, Monday-Friday

OTHER SERVICES, CONTINUED

Mosquito and Tick Control

Conducts mosquito surveillance and control activities to reduce the incidence of mosquito related diseases such as Saint Louis Encephalitis, LaCross Encephalitis and West Nile virus. Provides for the inspection of private swimming pools to prevent mosquito breeding and to minimize drowning risks. Conducts tick surveillance to make recommendations for weed control to the Development Department. Provides information and consultation services concerning pesticides and arthropod control.

Phone: 645-8191 **Hours:** 7:45am - 4:45pm, Monday-Friday
645-BITE (2483) - Mosquito Hotline - 24 hours

Neighborhood Health Services

Working in Columbus neighborhoods and Neighborhood Pride Centers along with other City departments and community programs to link residents to available health and community resources. Located at the city's Neighborhood Pride Centers and at other community locations.

Phone: 645-6450 **Administration** **Hours:** 8:00am – 4:30pm, Monday - Friday
645-5224 **Franklinton Pride Center**
645-5205 **Southside Pride Center**
724-0101 **Far East Pride Center**
724-0116 **Near East Pride Center**
645-6807 **Voicemail for non-urgent questions**

Office of Public Health Standards

Monitors and documents compliance with state and national public health standards and coordinates the establishment of performance measures for departmental programs. Collects and analyzes survey information related to customer satisfaction with services provided by the health department.

Phone: 645-6751 **Hours:** 7:45am - 4:45pm, Monday-Friday

Pandemic Influenza Education & Planning

A team of public health professionals focus on Pandemic Influenza (flu) preparedness. Community education and resources are available.

Phone: 645-5139 **Hours:** 7:45am - 4:45pm, Monday-Friday

Pool Licensing and Inspection

Provides for the licensing and inspection of public swimming pools and public spas, private water wells, semi-public (small commercial) sewage systems and solid waste facilities to insure compliance with State of Ohio regulations.

License Fees & Payments **Phone:** 645-7538 **Hours:** 7:45am - 4:45pm, Monday-Friday
Private Sewage Disposal Systems **Phone:** 645-8191 **Hours:** 7:45am - 4:45pm, Monday-Friday

Project LOVE (Love our Kids Vaccinate Early)

A community partnership between Columbus Public Health, the Franklin County Health Department, Franklin County Commissioners, Central Ohio area hospitals, faith-based organizations and local businesses, working to assure that all Franklin County children are vaccinated by age 2. www.project-love.org

Director's Office **Phone:** 645-6522 **Hours:** 8:00am - 5:00pm, Monday-Friday
Administrative Offices **Phone:** 645-6835

Safe Communities Project

Promotes traffic safety through a coalition of partners from law enforcement, health, education, engineering, transportation, and planning, together with community residents. Our goal is to reduce traffic crashes, injuries, and fatalities in Franklin County by focusing on safety belt use, drinking and driving, speed, pedestrian safety, teen driving, and motorcycle safety.

Phone: 645-0867 **Hours:** 7:45am - 4:45pm, Monday-Friday

OTHER SERVICES, CONTINUED

Smokefree Indoor Air Program

Under the State of Ohio SmokeFree Workplace law, Columbus Public Health is responsible as a designated authority for complaint response and enforcement. Violations of the state law in regulated areas can be reported by calling the State of Ohio hotline.

General Information Phone: 645-7005 Hours: 8:00am - 4:30pm, Monday-Friday
Complaint Reporting Hotline Phone: 866-559-OHIO (6446) - 24 hrs./day

Tattoo and Body Piercing Licensing Program

Inspection and licensing of tattoo and body piercing establishments.

Phone: 645-6672 **Hours:** 7:45 am - 4:45 am, Monday - Friday

Tobacco Initiatives

Provides community-based programs aimed at preventing and stopping tobacco use in Columbus, such as working with community groups, schools, faith-based groups and worksites to increase awareness, programs and resources.

Phone: 645-6055 **Hours:** 8:30am - 5:30pm, Monday-Friday

MISCELLANEOUS SERVICES

Columbus City Employee Assistance Program

Provides counseling and information services for City employees and family members experiencing personal and/or job related problems. Provides training and education on a variety of topics.

Phone: 645-6894 **Hours:** 8:00am - 5:00 pm, Monday-Friday
Other times by appointment

Health Communications and Public Affairs

Provides health information to local media and the public.

Phone: 645-6928 **Hours:** 7:30am - 4:30pm, Monday-Friday

Human Resources

Responsible for recruiting and supporting Columbus Public Health employees.

Information Phone: 645-6046 Hours: 7:30am - 4:30pm, Monday-Friday
Employment Verification Phone: 645-6568 Hours: 8:00am - 5:00pm, Monday-Friday
Civil Service Job Line Phone: 645-7667 Hours: 24 Hours, Monday-Friday

Occupational Health and Safety

Provides medical surveillance to City of Columbus employees as required. Provides hearing programs, job related immunizations, fitness-for-work examinations, pre-employment exams, and specific follow-up of surveillance examinations.

Phone: 645-3278 **Hours:** 7:15am - 3:30pm, Monday-Friday

INFORMATION LINE AND PROGRAMS NOT LISTED

Phone: 645-7417 (Recorded Message)

Hours: 7:45am - 4:45pm, Monday-Friday

Rotary Phone: Stay on the line and your call will be transferred to an operator.

Touch-tone Phone: At any time, you can get information on these programs by pressing the appropriate number:

- 2** Licensing for Food, Pools or Sewage, Food Complaints; Animal Bites; Mosquitoes; Water Protection or Chemical Hazards
- 3** Children School Shots, Flu Shots, or Shot Records
- 4** Birth or Death Certificates
- 5** Sexual Health Services
- 6** WIC - Women, Infants and Children's Supplemental Food Program
- 7** Nursing or Home Visiting Services
- 0** Operator - For Programs Not Listed or Information

DIRECTIONS TO COLUMBUS PUBLIC HEALTH

Columbus Public Health
240 Parsons Avenue
Columbus, OH 43215
Phone: 614 / 645-6447

We are located on Parsons Avenue at the corner of E. Main, between Main and E. Broad Street, just east of downtown. (Both Main and E. Broad are accessible from I-71 Southbound; only E. Broad Street is accessible from I-71 northbound.) Free parking is available behind the building on the upper parking deck.

Traveling from East, West, or South of downtown:

I-71 N to E. Broad St.; right on Broad (east); right at next light (Parsons Avenue). Go through 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left. Follow along north side of building to rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

Coming from North of downtown:

I-71 S to E. Broad St.; left onto Broad (east)- turn into far right lane; right at next light (Parsons Avenue). Go through 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left. Follow along north side of building to rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

From Columbus Airport:

I-670 West to 71S; then take 1st exit - Broad Street; left on Broad (use center lane on exit ramp). Turn right at next light - Parsons Avenue. Go through 2 lights (Oak Street & Bryden Rd./Town St.). Follow driveway along north side of the building to the rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

